

Documentation & Help

Visit [HL7 Tools & Processes](#) to view additional documentation of tools and processes used by HL7.

The Basics

1. [What is Confluence?](#)
2. [A quick look at the editor](#)
3. [Let's edit this page](#)
4. [Prettify the page with an image](#)
5. [Get serious with a table](#)
6. [Lay out your page](#)
7. [Learn the wonders of autoconvert](#)
8. [Tell people what you think in a comment](#)
9. [Share your page with a team member](#)

FAQ



To sort the table below, click on the header text you'd like to sort by. IE: "Question" "Answer"

Ask a new
Question!

Question

Answer

Comments

Last
Updated

Edit

| | | | |
|---|--|--|--------------------|
| When should I use a Jira Ticket and when should I use an action item in Confluence? | If you are changing an artifact, involving multiple parties, or making a multi-part change, a Jira issue is appropriate. If you are tasking items from a Conference Call or meeting an action item in Confluence is appropriate. | Mar 05, 2019 10:54 | |
| How do I edit a page when the edit button is missing? | For one of the following reasons you do not have permissions to edit the page: 1. You are not logged in. 2. You are editing a page that is only for co-chairs or other to edit | To request an account, please go to https://confluence.hl7.org and select the blue "Request an Account" button. | Feb 25, 2019 15:25 |
| Are published standards housed on Confluence? | No. Published standards are stored on HL7.org. | Feb 25, 2019 15:23 | |

| | | |
|--|---|--------------------|
| Is my HL7 login and username the same as my Confluence/Jira login? | No. HL7.org has a separate system for managing it's user database. The credentials for Confluence/Jira are completely separate from those for HL7.org | Feb 25, 2019 15:17 |
| Are there any useful links when it comes to searching for Zoom meeting security stances? | Yes: Zoom Meeting ID's | Apr 14, 2020 16:21 |

How To Articles

[Add how-to article](#)

| Title | Creator | Modified |
|---|-----------------|--------------|
| How to Create a PSS from Template | Joshua Procius | Jun 09, 2020 |
| How to Create a Publication Request from Template | Lynn Laakso | Feb 20, 2020 |
| Edit Page Display Orders | Joshua Procius | May 08, 2019 |
| How to create a Specification Withdrawal from Template | Joshua Procius | Apr 09, 2019 |
| How to Create a Blog Post | Joshua Procius | Mar 13, 2019 |
| How to Configure Mobile Devices | Joshua Procius | Feb 20, 2019 |
| Printers for NDA | Patrick E. Loyd | Feb 19, 2019 |
| How to Adjust Notifications | Joshua Procius | Feb 18, 2019 |
| Creating from Templates | Anthony Julian | Jan 07, 2019 |
| Can I add comments without editing the page? | Anthony Julian | Nov 09, 2018 |
| Where did my page go and how do I move it to where I want it? | Anthony Julian | Oct 01, 2018 |
| Why wont my table sort? | Anthony Julian | Sep 14, 2018 |
| Why cant I edit the page? | Anthony Julian | Sep 14, 2018 |
| Creating/Editing Collaborative Spreadsheets | Joshua Procius | Jul 30, 2018 |

How To Webinars

Confluence

[What is Confluence?](#) -General Information

[What can I do in Confluence?](#) - Basic Workflow

[How do I administer my Space?](#) - Simple Space Administration Overview

[Using Labels in Confluence](#) - Organizing Content with Labels

[Attachments in Confluence](#) - Adding /Removing Attachments to Pages

Jira

[Jira Basics](#) - General Information

[Searching Jira Issues](#) - JQL and Searching

[Working With Jira Issues](#) - Creating, editing, commenting

Style Guide

[Work Group Homepage Example](#)

[Working Group Meeting Agenda Example](#)

[Meeting Notes Sample](#)

[Decision Log Sample](#)

Further Support

Zulip Chat: <https://hl7.zulipchat.com/#narrow/stream/127794-Support/topic/Confluence>

Webmaster Email: webmaster@hl7.org

Project Specific Help

| Spec Feedback Tutorials |
|---|
| How to Bulk Edit-HL7 JIRA |
| How to Comment-HL7 JIRA |
| How To Create An Issue-HL7 JIRA |
| How To Edit And Withdraw-HL7 JIRA |
| How To Perform Record Resolution-HL7 JIRA |
| How To Perform Triage-HL7 JIRA |
| Documentation outlining JIRA Specification Feedback |

| HL7 Terminology |
|--|
| HL7 Terminology Overview |

Common Useful Searches/Links

| Category | Link(s) |
|-----------------|---|
| Filters | https://confluence.atlassian.com/get-started-with-jira-core/search-for-and-filter-issues-917965366.html |
| Mobile | https://confluence.atlassian.com/doc/using-the-confluence-server-mobile-app-947169252.html |
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