

Documentation & Help

Visit [HL7 Tools & Processes](#) to view additional documentation of tools and processes used by HL7.

The Basics

1. [What is Confluence?](#)
2. [A quick look at the editor](#)
3. [Let's edit this page](#)
4. [Prettify the page with an image](#)
5. [Get serious with a table](#)
6. [Lay out your page](#)
7. [Learn the wonders of autoconvert](#)
8. [Tell people what you think in a comment](#)
9. [Share your page with a team member](#)

FAQ



To sort the table below, click on the header text you'd like to sort by. IE: "Question" "Answer"

Ask a new
Question!

Question

Answer

Comments

Last
Updated

Edit

When should I use a Jira Ticket and when should I use an action item in Confluence?	If you are changing an artifact, involving multiple parties, or making a multi-part change, a Jira issue is appropriate. If you are tasking items from a Conference Call or meeting an action item in Confluence is appropriate.	Mar 05, 2019 10:54
How do I edit a page when the edit button is missing?	For one of the following reasons you do not have permissions to edit the page: 1. You are not logged in. 2. You are editing a page that is only for co-chairs or other to edit	To request an account, please go to https://confluence.hl7.org and select the blue "Request an Account" button.
Are published standards housed on Confluence?	No. Published standards are stored on HL7.org.	Feb 25, 2019 15:23

Is my HL7 login and username the same as my Confluence/Jira login?	No. HL7.org has a separate system for managing it's user database. The credentials for Confluence/Jira are completely separate from those for HL7.org	Feb 25, 2019 15:17
Are there any useful links when it comes to searching for Zoom meeting security stances?	Yes: Zoom Meeting ID's	Apr 14, 2020 16:21

How To Articles

[Add how-to article](#)

Title	Creator	Modified
How to Create a PSS from Template	Joshua Procius	Jun 09, 2020
How to Create a Publication Request from Template	Lynn Laakso	Feb 20, 2020
Edit Page Display Orders	Joshua Procius	May 08, 2019
How to create a Specification Withdrawal from Template	Joshua Procius	Apr 09, 2019
How to Create a Blog Post	Joshua Procius	Mar 13, 2019
How to Configure Mobile Devices	Joshua Procius	Feb 20, 2019
Printers for NDA	Patrick E. Loyd	Feb 19, 2019
How to Adjust Notifications	Joshua Procius	Feb 18, 2019
Creating from Templates	Anthony Julian	Jan 07, 2019
Can I add comments without editing the page?	Anthony Julian	Nov 09, 2018
Where did my page go and how do I move it to where I want it?	Anthony Julian	Oct 01, 2018
Why wont my table sort?	Anthony Julian	Sep 14, 2018
Why cant I edit the page?	Anthony Julian	Sep 14, 2018
Creating/Editing Collaborative Spreadsheets	Joshua Procius	Jul 30, 2018

How To Webinars

Confluence

[What is Confluence?](#) -General Information

[What can I do in Confluence?](#) - Basic Workflow

[How do I administer my Space?](#) - Simple Space Administration Overview

[Using Labels in Confluence](#) - Organizing Content with Labels

[Attachments in Confluence](#) - Adding /Removing Attachments to Pages

Jira

[Jira Basics](#) - General Information

[Searching Jira Issues](#) - JQL and Searching

[Working With Jira Issues](#) - Creating, editing, commenting

Style Guide

[Work Group Homepage Example](#)

[Working Group Meeting Agenda Example](#)

[Meeting Notes Sample](#)

[Decision Log Sample](#)

Further Support

Zulip Chat: <https://hl7.zulipchat.com/#narrow/stream/127794-Support/topic/Confluence>

Webmaster Email: webmaster@hl7.org

Project Specific Help

Spec Feedback Tutorials
How to Bulk Edit-HL7 JIRA
How to Comment-HL7 JIRA
How To Create An Issue-HL7 JIRA
How To Edit And Withdraw-HL7 JIRA
How To Perform Record Resolution-HL7 JIRA
How To Perform Triage-HL7 JIRA
Documentation outlining JIRA Specification Feedback

HL7 Terminology
HL7 Terminology Overview

Common Useful Searches/Links

Category	Link(s)
Filters	https://confluence.atlassian.com/get-started-with-jira-core/search-for-and-filter-issues-917965366.html
Mobile	https://confluence.atlassian.com/doc/using-the-confluence-server-mobile-app-947169252.html