Prior Authorization Support Additional Documentation Request Workflow

**Provider System**

1. **Assemble information for PA Request**
   - FHIR bundle including PA Request and Documentation
   - Receive and process Bundle

2. **Process PA request and associated documentation and return result**
   - (3) Process PA request and associated documentation and return result

3. **Request Status (if PEND, or any reason)**
   - FHIR bundle
   - Event notification process

4. **Present result of PA response to provider in workflow**
   - Response (FHIR bundle) within 15 seconds
   - May be error(s), answer or PEND

5. **Receive status change notification**
   - Subscribe to delayed response

6. **Present result of PA response to provider in workflow**
   - FHIR bundle

7. **Receive status change notification**
   - Response to subscription (ID)

**Health Plan**

1. **Receive and process Bundle**

2. **Process PA request and associated documentation and return result**

3. **Support for:**
   - 1) initial response (such), on completion
   - 2) push PA response to provider (or event notification)
   - 3) allow for inquiry for status

**External to PAS**

1. **CRD**
2. **DTR**

**Not Preferred for automation**

1. **Post 1** Portal / FAX
2. **Post 2** Future Defined Txn

**Pre and Post are operations that occur Before and After the initial PA workflow**

- 1) current PAS with Post 1
- 2) add support in implementation for (1)
- 3) add support in STU2 (Post 2)
- 4) add support in STUx (Pre 2) / (Post 2) (enhance 278 response)